

Staff Disciplinary

1 Introduction

- 1.1** This policy provides guidance on disciplinary issues for the Heart of Mercia Multi Academy Trust (HoM).

The Trust is committed to the avoidance of formal disciplinary procedures wherever possible by addressing problems as soon as they arise. As well as a guide to imposing sanctions, the disciplinary procedure should also be viewed as a means of encouraging and promoting professional conduct.

- 1.2** Guidance from the ACAS Code of Practice (Disciplinary & Grievance) has been taken into consideration in drafting this procedure [Disciplinary and grievance procedures | Acas](#). This policy does not form part of terms and conditions of employment.
- 1.3** New colleges and/or schools joining the Heart of Mercia Multi Academy Trust may continue to use their existing Staff Disciplinary Policy for a maximum of 12 months after their official joining date. The Trust HR Director and Director of Operations will review the relevant policy during this period to ensure compliance with the ACAS code.

2 Aims & Objectives

- 2.1** The disciplinary procedure provides a framework for dealing with instances in which Trust employees are alleged to have breached the required standard of conduct. The aim is to ensure prompt, consistent and fair treatment for all employees without discrimination. The policy covers all HoM staff except designated 'senior post holders' of the Trust, to whom the [HoM Senior Post Holders Disciplinary](#) policy applies.

Separate procedures will apply to staff serving a probationary period.

- 2.2** An employee's conduct outside of work may have a bearing on the employee's continued employment, it is therefore important that all employees immediately inform their manager of any criminal investigation, charge, or conviction.
- 2.3** Matters relating to incompetence, incapability, or poor performance at work by the employee due to a lack of skill or aptitude should be dealt with under the HoM Support and Capability procedure/ academies individual capability procedures.

3 Establishing the immediate facts of the case

- 3.1** Where there is a suspected breach of discipline or an allegation is made relating to misconduct, initial enquiries will be made by an appropriate manager. The manager will

be required to undertake an initial fact-finding exercise. This will be carried out promptly and without delay. The purpose of fact finding is to establish the circumstances of the alleged misconduct and to determine whether a formal investigation is required.

The fact finding will involve:

- Establishing the immediate facts of the case and nature of allegations.
- Speaking to the member of staff concerned to explain that they are subject to an allegation.
- Describe the nature of the breach of discipline or allegation.
- Obtain an initial response from the employee.
- Briefly summarise the facts of the allegation/alleged breach of conduct.
- The manager will present the facts to an appropriate senior leader who has not previously been involved in the matter, to decide if a formal investigation is required.

3.2 The manager may decide based on the facts that there is no case to answer and no further action will be taken. If no further action is to be taken, no records will be kept.

3.3 Where there is no dispute to the facts of the case and the member of staff agrees that allegations of misconduct were correctly reported, it may be necessary to go straight to a disciplinary hearing.

3.4 If it is determined by the appropriate senior leader that there is a case to answer, the appropriate senior leader will appoint an investigating officer, who could be an appropriate manager, or an appropriate external person.

3.5 Disciplinary action should be dealt with in a confidential manner to respect the privacy of all parties and to ensure the matter is dealt with sensitively, fairly, and effectively. Confidentiality will be maintained throughout the process wherever possible but there may be circumstances where this is not possible in order to progress the disciplinary. Any breach of confidentiality may result in disciplinary action under the HoM Staff Disciplinary Policy against those concerned.

4 Suspension

In exceptional circumstances where an allegation of gross misconduct has been made and it is considered that the employee cannot remain in the academy during the investigation process, it may be necessary to suspend the employee on normal pay. Careful consideration should be given to the circumstances of the case, and the Academy Principal/Head or designated alternate should consider alternatives to suspension, such as changing shifts, working from a different location, or modifying job duties.

If the employee is suspended, the Principal/Head or designated alternate should give written notification of the suspension, setting out the grounds on which the decision to

suspend has been taken. Pay during suspension will be at the employee's current rate of pay. E.g. if they were on half pay whilst absent due to sickness immediately prior to being suspended, their suspension will be paid at this rate.

The suspension period should be as short as possible and reviewed regularly, Support, including access to counselling services, should be provided to the employee during the suspension period.

The suspension should be reviewed by the Principal/Head or designated alternate every 10 working days. The review period may be extended if there are extenuating circumstances and/or because there is a police investigation.

Suspension is a neutral act and not a disciplinary penalty and therefore does not prejudice the outcome of the investigation.

5 Informal Action

In some cases, it will be considered appropriate to deal with the matter by issuing the employee with advice and instructions as to expectations of their future conduct.

Where such a management instruction is given, a note of this will be kept on file.

Advice given in this way is not part of the formal disciplinary procedure and is not subject to appeal, as advised by ACAS, a note should be kept on personnel file for future reference.

6. Formal Investigation

6.1 Before a disciplinary hearing is convened there will be an investigation into the circumstances of the alleged misconduct. The investigation will be completed in a confidential manner. The purpose of the investigation is to prepare an investigation report establishing the full details of the case including making a recommendation if, on the balance of probabilities, there is a case to answer, or if there is no case to answer.

6.2 The following steps are usually included in any formal investigation:

- The Investigating Officer will be required to gather evidence to enable a decision to be taken on whether there is a disciplinary case to answer.
- The employee will be informed in writing of any allegation and that an investigation to establish the facts will be undertaken by an appointed investigating officer.
- The investigative interview (s) will take place as soon as possible after the member of staff has been informed of the investigation.
- The role of the Investigating Officer will be to ensure that all relevant facts and witness statements are obtained in relation to the allegation(s).

- The employee may submit a written statement in response to the allegation for consideration prior to the investigative interview taking place.
- The employee may be accompanied at the investigative interview by a workplace colleague of their choosing or their trade union representative. In exceptional circumstances, the Trust may allow a companion who is neither a workplace colleague nor trade union representative to accompany an employee (see Appendix 3). Any such exception must be approved in advance of the meeting by the Investigating officer.
- The Investigative Officer may be required to interview witnesses as part of the investigation, this can be in the form of a signed statement or a witness interview.
- The employee under investigation will have the opportunity to review the notes of the investigative interview.
- Confidentiality, as established in Point 3.5, will be observed by all parties involved in the investigation.

7 Gross Misconduct

7.1 Gross misconduct is misconduct at work or outside work serious enough to destroy the employment contract and make any further working relationship and trust impossible.

7.2 Some examples of the type of offences likely to be treated as gross misconduct are:

- 1) Serious incapability caused by intoxication from drink or drugs (including prescription medication) sufficient to influence the employee's ability to carry out their duties.
- 2) fighting, violence towards others or destruction or damage of equipment or premises.
- 3) offensive behaviour (discrimination, harassment including sexual harassment; bullying including cyber-bullying).
- 4) fraud or deliberate falsification of records.
- 5) theft of employer's or colleagues' property.
- 6) gross negligence or dereliction of duties.
- 7) serious breaches of health and safety procedures or regulations.
- 8) gross insubordination.
- 9) serious breaches of confidence, subject to the Public Interest (Disclosure) Act 1998 and/or Data Protection Act 2018.
- 10) accepting or offering bribes.
- 11) serious or repeated breaches of Trust or academy policies, procedures, regulations, or rules in force from time to time.
- 12) misusing confidential information.
- 13) serious breach of safeguarding.
- 14) serious case of absence without leave.
- 15) serious case of dishonesty.

16) Deliberately accessing Internet sites containing pornographic, offensive or obscene material, or the forwarding on of emails containing these

17) Bringing the Trust/academy into serious disrepute

The above list is intended to be illustrative rather than exhaustive and it should be read alongside the relevant Code of Conduct.

8 Disciplinary Action

8.1 The following disciplinary sanctions will be deemed appropriate at a disciplinary hearing.

8.2 The chair of the disciplinary hearing will determine the appropriate level of sanction. In determining the appropriate level of action, the chair will consider if there are any live warnings already and overall assess the gravity of the case.

Formal disciplinary	Maximum time limits for disciplinary warning
Oral warning	Confidential note kept on personnel record.
Written warning confirmed in writing.	12 months
Final written warning confirmed in writing	24 months
Dismissal	N/A

8.3 In the case of gross misconduct being alleged and established on the balance of probabilities, the employee will be liable to summary dismissal (without notice or pay in lieu of notice) by the Principal/Head or designated alternative. Any disciplinary action related to safeguarding, live, or spent will be disclosed for safeguarding purposes.

- Further breaches of misconduct committed during the period of a live warning will result in further disciplinary action against the employee.
- Nothing in this procedure is intended to remove the right of an appropriate person to give an employee informal advice and instruction as to expectations of their future conduct as outlined in Point 5.

9 Disciplinary Hearing

9.1 If the investigation report concludes that there is a case to answer, a disciplinary hearing will take place to consider the recommendations of the investigation report and any disciplinary sanction. A member of the senior leadership team of the academy, who has

not previously been involved in the matter will conduct the hearing. The role of chair of the disciplinary hearing will be assigned by the Principal/Head of the Academy, in consultation with the HoM HR Director.

Type of disciplinary action possible	Disciplinary hearing before:	Appeal Hearing
Disciplinary action other than dismissal	Appropriate member of the Academy Senior Leadership Team (assigned by Academy Principal/Head in consultation with the HoM HR Director)	Academy Vice Principal/Deputy Head or Principal/Head
Disciplinary action including dismissal.	Academy Vice Principal/Deputy Head (assigned by Academy Principal/Head in consultation with the HoM HR Director)	Academy Principal/Head
Disciplinary action including dismissal	Academy Principal/Head (assigned by Academy Principal/Head in consultation with the HoM HR Director)	Committee of Academy LGB

The employee /respondent will be given a minimum of 5 working days' advanced notice of the hearing and may be accompanied at the hearing by a workplace colleague of their choosing or their trade union representative. In exceptional circumstances, the Trust may allow a companion who is neither a workplace colleague nor trade union representative to accompany an employee (see Appendix 3). Any such exception must be approved in advance of the meeting by the appointed Chair.

The management case / bundle of evidence should be forwarded to the employee at the same time. The employee should forward to the relevant HR department all paperwork they wish to be considered at the hearing, a minimum of 3 working days before the date of the hearing.

9.2 Where the case is upheld, and the misconduct was found to be minor, an oral warning may be issued. In line with ACAS Guidance, a confidential note should be kept on the individual's personnel file for future reference.

9.3 If the issue is more serious or a further offence occurs, there could be a written warning (or even a final written warning) setting out the nature of the offence, the improvement required, the timescale allowed for this and the likely consequences of further offences.

Details of such disciplinary action should be given in writing within 5 working days to the employee and if desired to her/his work colleague or trade union representative. At the same time, the employee should be informed of her/his right to appeal against the disciplinary action taken.

9.4 Where there is a further suspected breach of discipline or there is still a failure to improve following a formal written warning, the procedure set out above will be repeated.

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9.5 Where the case of a further breach of discipline is upheld a further formal warning or final written warning may be issued. Other possible forms of disciplinary action that may be appropriate are alteration of duties and responsibilities, demotion, or transfer to another post.

9.6 Where a final written warning has already been issued and the case of a further breach of discipline is upheld, disciplinary action could include dismissal. The Principal/Head or designated alternate should notify the employee in advance that dismissal is being contemplated. Alternatively, the Principal/Head or delegated alternate may extend the existing final written warning by up to 24 months, as an alternative to dismissal. In cases of gross misconduct, the normal consequence will be summary dismissal.

If the Principal/Head or delegated alternate does decide to dismiss the employee and, if desired, her/his work colleague or trade union representative should be given written reasons for dismissal, the date on which employment will terminate and the right of appeal to the academy Principal/Head or Local Governing Body (LGB).

10. Appeals

10.1 An employee who feels that a formal sanction, including a decision to dismiss under the formal procedure, was wrong or unjust, has the right of appeal against the decision.

Appeals may be raised by employees on the following grounds:

- Instances of maladministration or procedural irregularity where it is alleged that the disciplinary procedure has not been followed correctly.
- Instances where essential evidence was not considered in the original decision or given insufficient weight by the decision maker.
- the sanction was felt to be of undue severity.

Employees should register their wish to appeal and confirm the grounds for their appeal in writing to the Principal/Headteacher or Chair of Governors (in the case of a Headteacher) using the appeal form (Appendix 4) within 5 working days of receipt of the written decision.

It should be noted that an appeal cannot result in a more severe penalty than that originally imposed and the decision at appeal is final.

10.2 Appeal Hearings

- Appeals against all disciplinary action or sanctions will be heard by a panel of Governors appointed by the Local Governing Body. No Governor who has been involved in any previous stages of the case should sit on the panel.
- The employee may be accompanied by a work colleague or trade union representative at the appeal hearing. In exceptional circumstances, the Trust may

allow a companion who is neither a workplace colleague nor trade union representative to accompany an employee (see Appendix 3). Any such exception must be approved in advance of the meeting by the Chair of the appeal hearing.

- An HR Adviser will attend to advise the hearing/panel on procedure and employment questions and may ask questions for clarification.

10.3 Timing of and Procedure for the Appeal Hearing

- The appeal hearing should be convened without undue delay and at least 10 working days' notice of the date and arrangements will be given.
- The right to be accompanied will be confirmed in writing when the appellant is notified of the timing of the hearing.
- The nominated Appeal Panel will conduct the appeal in line with the Appeal Hearing Procedure (See Appendix 5).
- The appeal hearing will be a review of one or more of the grounds above in 10.1.

The procedure to follow at the appeal hearing will follow that of Appendix 5.

10.4 The outcome of the appeal may be to overturn or confirm the original decision or apply a different sanction. The original sanction may not be increased.

Factors that should be considered include:

- the representations made by the employee/companion during the appeal hearing.
- in instances where maladministration or procedural irregularity are identified the Appeal Panel may determine to refer the matter back for further investigation.

The appeal outcome will be confirmed in writing within 5 working days of the formal appeal hearing.

A decision at this stage of the procedure is final.

11 Equality Impact

The Trust's responsibilities towards promoting equality, diversity and inclusion have been considered when drafting this policy.

Policy document

Date of review	Date agreed	LGBs	MAT Board	Review date	Comments
October 2025	November 2025	Spring 2026	December 2025	October 2026	

Appendix 1

DISCIPLINARY HEARING

The employee /respondent will be given a minimum of 5 working days' advanced notice of the hearing and may be accompanied at the hearing by a workplace colleague of their choosing or their trade union representative. In exceptional circumstances, the Trust may allow a companion who is neither a workplace colleague nor trade union representative to accompany an employee (see Appendix 3). Any such exception must be approved in advance of the meeting by the appointed Chair.

The management case / bundle of evidence should be forwarded to the employee at the same time. The employee should forward to the relevant HR department all paperwork they wish to be considered at the hearing, a minimum of 3 working days before the date of the hearing.

Order of hearing to follow at the Disciplinary Hearing

- 1 The Chair of the hearing can have an appropriate advisor /note taker present at the hearing. The role of the advisor will be to provide guidance on the procedure to follow and take any notes.
- 2 The Chair will introduce all parties present and confirm the order of hearing. /Procedure to follow. They will explain the role of the companion (see Appendix 3) if a companion is in attendance.
- 3 The investigating officer will outline the management case.
- 4 The investigating officer will have the opportunity to call any witnesses.
- 5 The employee/ respondent can ask questions of the investigating officer (and their witnesses, if applicable).
- 6 The Chair can ask questions of the investigating officer (and witnesses, if applicable).
- 7 The investigating officer's witnesses to withdraw from proceedings, (if applicable).
- 8 Employee/ respondent to state their case.
- 9 The employee/ respondent will call any witnesses (if applicable).
- 10 The investigating officer to ask questions of the respondent's witness (s).
- 11 The Chair can ask questions of the employees/ respondent's witness if applicable).
(All witnesses should leave the hearing at this stage).
- 12 The investigating officer will summarise their case.
- 13 The employee/ respondent will summarise their case.

- 14 The Chair should call for an adjournment for deliberation at this stage.
- 15 After all parties have summarised their cases, the Chair of the hearing should have a stated period of adjournment.

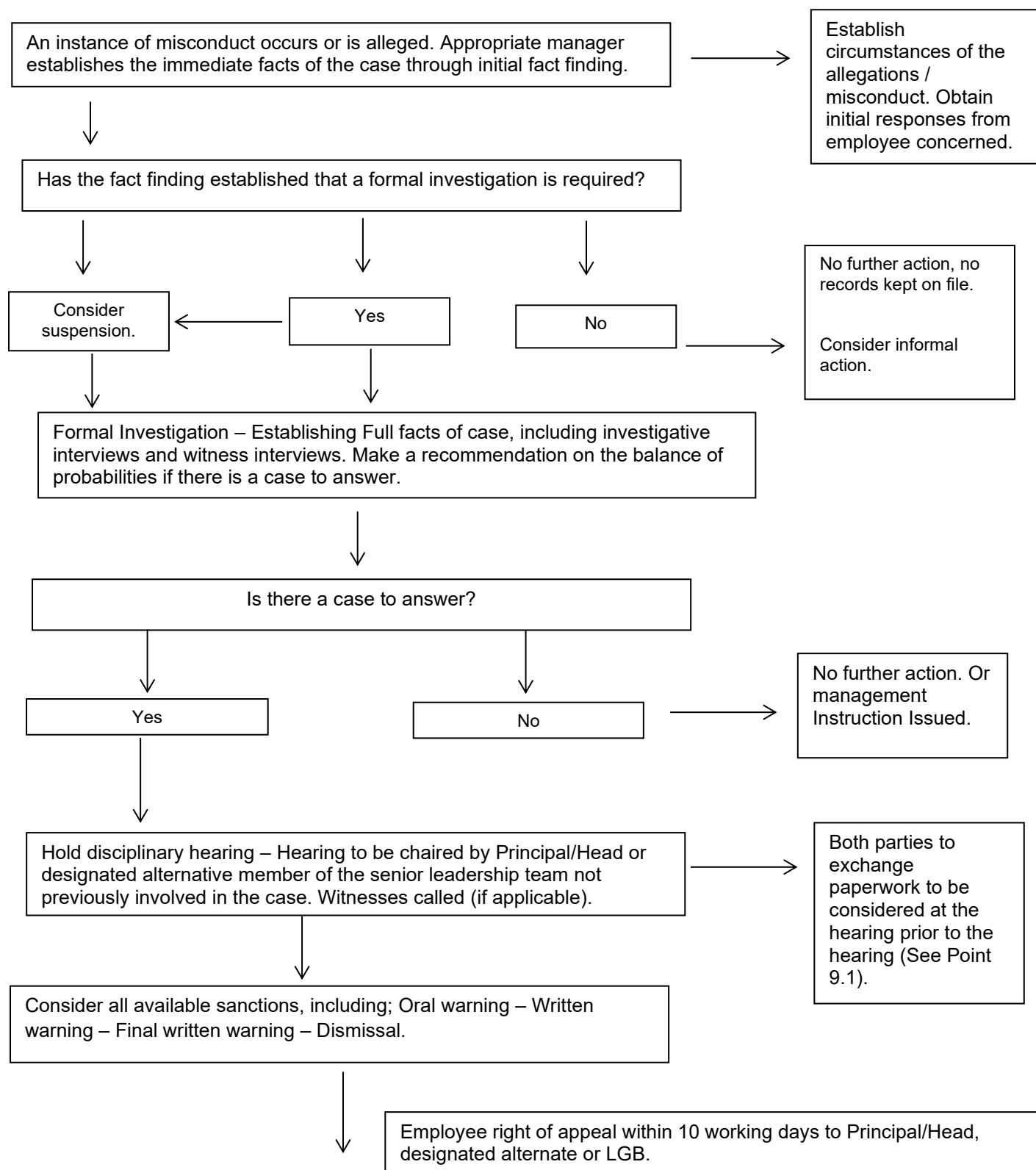
This time will be spent to deliberate the case, or to establish if a decision can be made within a reasonable amount of time in order to call all parties back to the hearing to communicate an outcome. If, after a period of adjournment, the Chair has determined that it is not possible to reach a decision within a reasonable period of time, the employee/ respondent will be informed that a decision will be communicated to them in writing within a period of 5 working days.

- 16 The decision of the Chair will be one of the following:
 - a No action to be taken. On the balance of probabilities, the allegations against the employee/ respondent cannot be proven. The employee/ respondent will be exonerated.
 - b The alleged breach of discipline / allegation (s) is proven on the balance of probabilities in whole or part and one of the disciplinary sanctions open to the Chair will be imposed.

*If the employee's chosen companion is unable to attend the date of any formal meeting, the meeting can be rescheduled once, normally no more than 5 working days after the date originally proposed.

Appendix 2

DISCIPLINARY PROCEDURE FLOW CHART



Appendix 3

THE RIGHT TO BE ACCOMPANIED AND THE ROLE OF THE COMPANION

(1) The right to be accompanied.

Employees of the Heart of Mercia Multi Academy Trust (HoM) have the right to be accompanied by a colleague or a trade union representative at a disciplinary hearing as established in Section 10 of the Employment Relations Act 1999.

The Trust also recognises its legal obligations under the Equality Act 2010 and will make reasonable adjustments here for disabled employees of the Trust.

In exceptional circumstances, the Trust may allow a companion who is neither a workplace colleague nor trade union representative to accompany an employee. Any such exception must be approved in advance of the meeting by:

- the Investigating officer for an investigative interview.
- the Chair of the disciplinary hearing.
- the Chair of the appeal hearing.

As the statutory right to be accompanied does not extend to legal representatives, friends, or family members, any decision to allow this remains at the discretion of the Trust.

If a HoM employee would like someone other than a trade union representative or workplace colleague to accompany them, they should make a request to the Trust in writing, explaining why this person is suitable and why it is reasonable for that person to accompany them. Please address any such request to the Heart of Mercia Trust HR Director at anna.meade@heartofmerciaschools.org.uk

The person accompanying an employee is known as a companion.

If a HoM employee makes a request to be accompanied, he or she should do so reasonably. For example:

- it may not be reasonable to choose a companion who is in geographically remote location when a suitable person is available at the place of work.
- It would also not be reasonable to choose a companion whose presence would prejudice a hearing or who has a conflict of interest.

If the employee's chosen companion cannot attend on the hearing date proposed, the employee can propose an alternative time and date, so long as it is reasonable and is no more than 5 working days later than the date originally proposed by the Trust.

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(2) The role of the companion

The role of the companion in a disciplinary hearing is limited.

Section 10, of the Employment Relations Act 1999, and the Employment Relations Act 2004 state that the companion can:

- put forward the employee's case;
- sum up the case;
- respond on the employee's behalf to any view expressed at the hearing;
- and confer with the employee during the hearing.

However, the companion cannot:

- answer questions on the employee's behalf;
- address the hearing if the employee indicates at it that he does not wish his companion to do so;
- or act in a way that prevents the Trust explaining and addressing its case.

Appendix 4

APPEAL FORM

This form is intended to help you make a clear statement of your Appeal.

(PLEASE PRINT)

Your name	
Your post/role	
College/School	
Telephone contact number	
Name and contact details of your Trade Union representative or workplace companion:	

What are you appealing against?
[State date and decision of hearing (disciplinary sanction/dismissal) and name of manager taking action]
State clearly the grounds of your Appeal:

[In particular, are you appealing against the findings of and/or the sanction issued at the hearing? Also, state reasons clearly]

(Please continue on a separate sheet if necessary)

Signed: Date:

Please return this form to the Principal/Headteacher at your academy. If you or your representative are unclear about this, please contact Human Resources at your academy or the Trust HR Director at anna.meade@heartofmerciamultiacademytrust.org.uk

Appendix 5

PROCEDURE FOR APPEAL HEARING

Note: The arrangements for the hearing will be made by the Clerk to the Governing Body, with advice from a HR Adviser. The procedure to be followed will be amended to suit the particular circumstances.

1. Premeeting of Local Governing Body representatives, Clerk (to take notes for the Governors' panel) and HR Adviser to clarify any procedural matters.
2. Hearing: In addition to those attending the premeeting:
 - Employee and representative as Appellant
 - Principal/Headteacher and other management as Respondent (accompanied by a HR Adviser as appropriate)

(Any witnesses will be called as required and will be present only during the time in which they give their evidence and answer questions.)

Order of Business:

- a) Chair to introduce the members of the Panel and others present and to outline the order of business.
- b) Chair to remind those present of the confidential nature of the proceedings.
- c) Chair to clarify that that the Clerk will take notes for the Governors and that the employee and/or their work colleague or trade union representative may take notes for their own use. Either party make request an adjournment through the Chair of the meeting.
- d) The Chair will either read or circulate to all those present a copy of the decision against which the Appeal is being made.

- e) The Appellant will state their case and may call witnesses.
- f) The Respondent may ask questions of the appellant and witnesses.
- g) The Governors and the HR Adviser may ask questions of the Appellant and witnesses as appropriate.
- h) The Respondent will state his/her case and may call witnesses.
- i) The Appellant may ask questions of the Respondent and witnesses.
- j) The Governors and the HR Adviser may ask questions of the Respondent and witnesses as appropriate.
- k) The Respondent may re-examine the witnesses.
- l) The Appellant or representative will conclude with a summary of the case but will introduce no new factors.
- m) The Respondent will conclude with a summary of the case but will introduce no new factors.
- n) The Appellant and Respondent will withdraw while the Governors consider the case taking advice as appropriate from the HR Adviser.
- o) The Governors will consider the case and the action open to them and reach a decision where possible. Where the panel feel they cannot reach a decision without further deliberation, they will confirm their decision in writing within 5 working days.
- p) Appellant and Respondent will be recalled and informed of the decision by the Chair or that further deliberation will be required. Notification of the decision will be confirmed in writing within 5 working days of the meeting.
- q) A formal minute will be made of the outcome of the hearing.

- r) The decision must be confirmed to the Appellant in writing within 5 working days.

Notes:

- HR Advisers may attend the hearing, ask questions at any point and advise the panel as appropriate.
- The note-taker will take a summary note to support the Panel's consideration. A copy of the note can be provided to the employee on request.
- The employee and their companion are welcome to make their own notes. Due consideration will be given to any reasonable adjustments requested by an employee with a disability.
- Audio recordings of meetings will not normally be permitted given the belief that recording can make participants feel uncomfortable and therefore less willing to contribute.
- All records will be retained confidentially and in accordance with the provisions of the applicable policy but also in line with the General Data Protection Regulations.

